

---

## Data protection

### Rules

Your trust is important to us. Commerz Services Holding GmbH appreciates the significance of protection of your personal data and complies with data protection regulations, especially including the EU General Data Protection Regulation (GDPR). Personal data will be processed only upon consent of a data subject and only where it is necessary to perform contractual obligations, or if processing of such data is allowed or required by GDPR or other acts.

### Data processing on websites

Personal data are collected as technically required. Your personal data are not collected or transferred to third parties without your consent in any case. The following information will help you become acquainted with how Commerz Services Holding GmbH (CSH) protects your personal data and what types of data are collected, processed and used on our websites and for what purpose.

### Registration

CSH automatically downloads and saves in server log files some of the information that is usually transmitted by your browser, as long as your browser provides it. CSH cannot assign these data to particular persons, and such data will not be associated with data coming from other sources.

### Cookies

This website occasionally uses cookies – small text files, stored on your computer and on your web browser. Cookies allow us to optimize our offer, in order to make it more user-friendly and increase its effectiveness and safety.

Passwords are not saved in cookies. Most of cookies used by CSH are so-called “session cookies”. After the end of your browsing session (when you close your web browser), cookies remain saved only for some time. Then, they are overwritten or deleted by your client (your PC or mobile device). Our cookies will do no harm to your devices and are free from viruses.

## Right to be informed

You have the right to be informed about your personal data stored by CSH, about recipients of these data and about purposes of their processing. You can ask as about collecting, processing and using your personal data any time.

## Google Analytics

This website uses Google Analytics and its marketing functions, i.e. a network analysis service provided by Google Inc. („Google“). Google Analytics uses so-called cookies – text files saved on your computer, to help the website analyse how users use the site. Google Analytics operates only with the IP masking activated. This means that Google user’s IP address is shortened within the area of Member States of the European Union or other parties to the Agreement on the European Economic Area. Only in exceptional cases, e.g. in case of technical failures in Europe, the whole IP address will be first transferred to a Google server in the USA and shortened there.

In the IP masking method used by Google, a full IP address is never saved on a hard drive, because the entire masking process takes place directly after a request is received by a working memory.

User’s IP address provided by a web browser is not associated with other Google data. Pursuant to Art. 6 sec.1(f) of the GDPR, Google will use this information on behalf of the operator of this website for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing them with other services relating to website activity and internet usage, in particular to display advertising and to provide Google Analytics demographic and interest reporting services to the operator of this website.

Google may also transfer this information to third parties if required by law or as far as third parties process this data on behalf of Google. This will in no case be personal data.

Google Analytics demographics and interest reports use third-party data and third-party visitor data (such as age groups or interest groups) obtained through Google’s internet-based advertising.

You may refuse the use of cookies by selecting the appropriate settings on your browser, however, please note that if you do this you may not be able to use the full functionality of this website.

Moreover, you can prevent collection of data (including your IP address) created by cookies and related to how you use this website by Google.

Further, you may prevent the collection of data generated by cookies (including your IP address) and related to the use of this website, as well as the processing of such data by Google, by downloading and installing the add-on under the following link:

[Download and install Google browser add-on](#)

You may prevent the collection of data by Google Analytics by clicking the following link. In doing so, an Opt-Out-Cookie will be placed which prevents future data collection when visiting our website:

[Disable Google Analytics](#)

Detailed information on terms and conditions of data protection and use can be found here: <https://www.google.com/analytics/terms/us.html> or here: <https://policies.google.com/?hl=en>.

We kindly inform that this website uses Google Analytics' „anonymizelp” code to ensure IP masking.

### **Personal data processing pursuant to the GDPR**

Personal data are processed by CSH pursuant to the EU General Data Protection Regulation (GDPR). The following information provides an overview of the processing of these personal data by us and the rights resulting from data protection law: [www.deliverycenter.org/dataprotectionlaw](http://www.deliverycenter.org/dataprotectionlaw)

### **Further information**

If you wish to receive information that cannot be provided to you by this privacy policy or if you would like to learn more on a particular matter, please contact the CSH Privacy Officer.

© Commerz Services Holding GmbH