

(BUSINESS) SUPPORT PROCESSES



CLIENTS
Commerzbank

COMPANIES
ComTS Mitte
ComTS Nord
ComTS West
CERI International

We understand (Business) Support Processes as:

- verification of digital documents in the process of opening accounts for new Clients, in accordance with the pertinent guidelines, as well as reporting errors
- verification of the German Securities Trading Act sheets (WpHG-Bögen)
- research and update of Clients' relevant data (FICIU – Financial Institutions Customer Information Update)

For our Clients:

- we check over 15,000 Securities Trading Act sheets every month
- we provide our experience considering compliance with international requirements
- we actively participate in audits, support improvement and help avoid risks

Example: Research and update of relevant Client information

