

ORGANISATION & LOGISTICS



CLIENTS
Commerzbank

COMPANIES
ComTS Mitte
ComTS Nord
ComTS Ost
ComTS West

We understand Organisation & Logistics as:

- complex mailroom activities (assembling, addressing, distribution etc.)
- phone support – service line for all questions around the organization of work in the Bank
- organizational activities, e.g. related to structural changes of the Client

For our Clients:

- we process over 50,000 phone and e-mail requests every month
- we manage mailrooms for all locations
- we are the first point of contact in daily support connected with working place organization

Example: Processing of personal changes

